

LESSONS LEARNED IN VICTIM ADVOCACY



Michael A. Haggard
Managing Partner

FIRST AND MOST IMPORTANT LESSON

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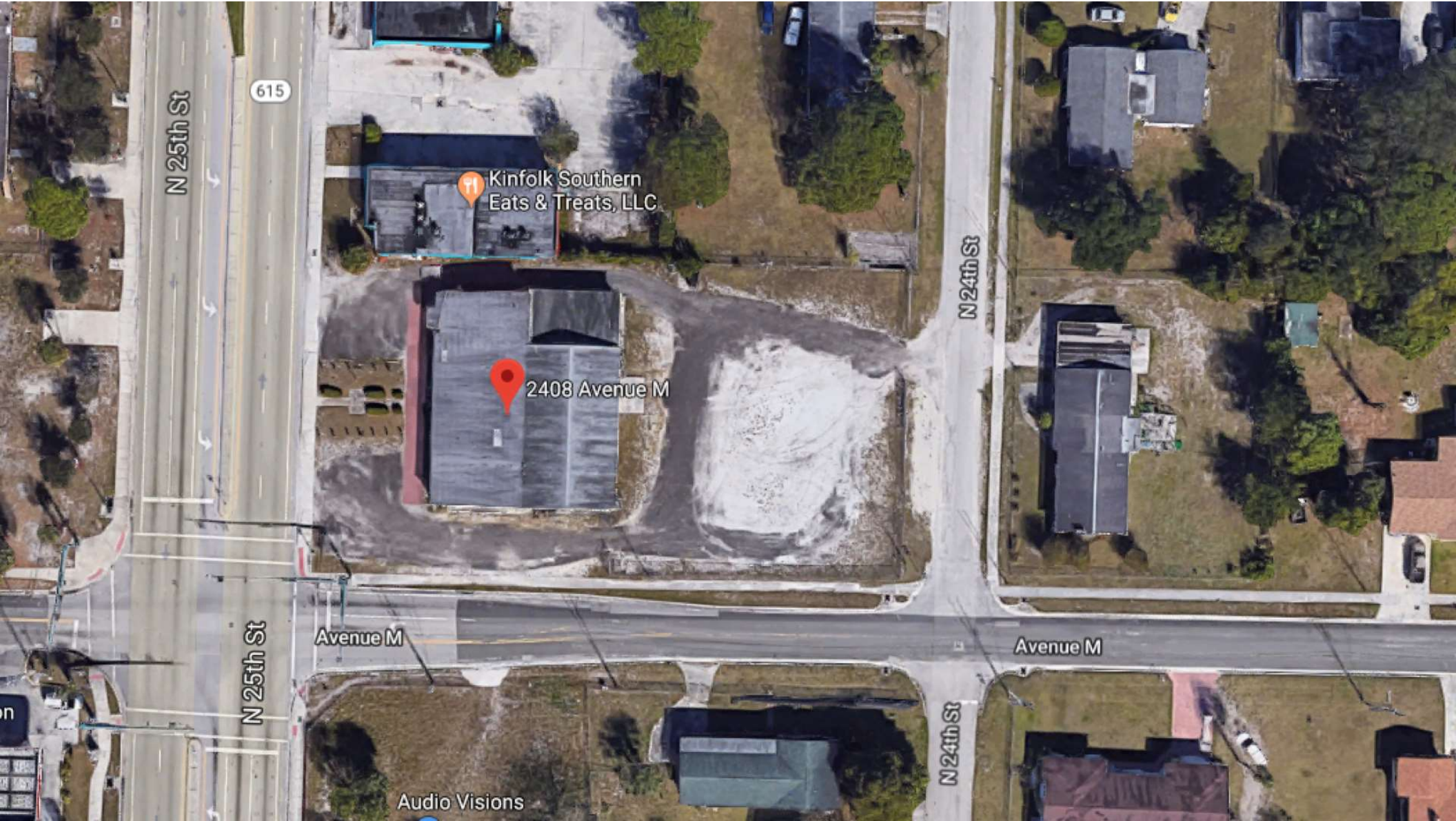
- Learn the most from your losses

FIRST AND MOST IMPORTANT LESSON

- Learn the most from your losses
- You have to be critical of your wins



abc 25 WPBF NEWS 84°
5:58



N 25th St

615

Kinfolk Southern Eats & Treats, LLC

2408 Avenue M

N 24th St

N 25th St

Avenue M

Avenue M

Audio Visions

N 24th St

NOT A REGULAR NEGLIGENT SECURITY CASE

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- Not about crime history

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- Not about security guards

NOT A REGULAR NEGLIGENT SECURITY CASE

- Not about crime history
- Not about security guards
- Not about lighting

CRIMINAL HISTORY ON PREMISES

CRIME AT OLD CUTLER VILLAGE APARTMENTS IN 2004



CLASSIFICATIONS







12/02

THE HIT FACTORY DEEJAYS & PINK BUTTERFLY PROMOTIONS PRESENT

HIT
Saturday
POST



Music By **THE HIT FACTORY DEEJAYS**

The **ELKS** 25TH AVENUE M
FORT PIERCE, FL **SKILLEDFX**

PN417

ALWAYS FOCUS GROUP YOUR CASE

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- Otherwise you are flying blind!

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- Otherwise you are flying blind!
- Trying the case for 2 weeks = justifies expense!

PLAINTIFF CHOSE WRONG EXPERT

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- “Plaintiff’s responsible for calling 911, not the club”

PLAINTIFF CHOSE WRONG EXPERT

- “Plaintiff’s responsible for calling 911, not the club”
- Russ Kolins would have been the right expert!

DEFENSE EXPERTS

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\$36,000

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\$36,000

Foster:

“They did not do it right”

DEFENSE EXPERTS

\$36,000

Foster:

“They did not do it right”

Jacobs:

*“They should have intervened outside
and the same thing would have happened inside”*

OPPORTUNITIES TO PREVENT A TRAGEDY

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- When they saw the First Fight inside — **CALL 911!!**

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- If you do not call 911 — **make sure both parties leave their ENTIRE property!!**

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- If they **Monitored Parking Lot** and saw fight in progress — Get people to leave or call 911!!

OPPORTUNITIES TO PREVENT A TRAGEDY

- When they saw the First Fight inside — **CALL 911!!**
- If you do not call 911 — **make sure both parties leave their ENTIRE property!!**
- If they **Monitored Parking Lot** and saw fight in progress — Get people to leave or call 911!!
- If they had a **Security Guard in the Parking Lot** these people NEVER COME BACK!!

ANTONIO ANDREWS

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- Our Policy is to put both Parties outside and make them Leave

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ROBERT POITIER

ANTONIO ANDREWS

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ROBERT POITIER

- **We were supposed** to have an Security Guard there that night

ANTONIO ANDREWS

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- **We did not do that this evening**
- **If he had been in the parking lot** and saw a fight he would get them out or call 911

ROBERT POITIER

- **We were supposed** to have an Security Guard there that night
- **Always have Eyes** on the Parking Lot

NW 71 ST



PAINT & BODY S

CAR WASH
→
FREE FOOD
EVERY SATURDAY
\$7.00
Ladies Wash



VALERO

VALERO
59¢
73¢
33¢

WAX SPACE
AIR AIDLE
11:00 AM - 10:00 PM



MOCK TRIAL / FOCUS GROUP

MOCK TRIAL / FOCUS GROUP

DEFENSE VERDICT !!!

LESSON FROM MOCK TRIAL

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- Not a Regular Negligent Security Case

LESSON FROM MOCK TRIAL

- Not a Regular Negligent Security Case
- “Just Say No”

NW 71 ST



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\$7.00
Ladies Wash



VALERO

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59¢
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WAX SPACE
WAX ADLE
11.000.000.000

RO-SAMAR



TIMELINE OF EVENTS

2006	2007	2008	2009
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TIMELINE OF EVENTS

2006

2007

2008

2009

February

*Previous
Operator
WARNED
MRS.
ALEXIS
ABOUT
ROBBERIES
AT THE GAS
STATION
AND THE
AREA*

TIMELINE OF EVENTS

2006	2007	2008	2009
------	------	------	------

February

6/1

Previous Operator WARNED MRS. ALEXIS ABOUT ROBBERIES AT THE GAS STATION AND THE AREA

TOOK OVER GAS STATION and PROTECTED ASSETS and HERSELF ONLY



TIMELINE OF EVENTS

Almost Robbed

2006	December	2007	2008	2009
February	6/1			

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Almost Robbed

2006	December	2007	2008	2009
February	6/1	January		

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Husband started to provide Hermide Alexis with:



TIMELINE OF EVENTS

Almost Robbed

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<i>February</i>	<i>6/1</i>	<i>January</i>		

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2007 – ARMORED TRUCK

REQUEST BY FAMILY FOOD SAVERS

TIMELINE OF EVENTS

Almost Robbed

2006	December	2007	2008	2009
February	6/1	January	8/29	

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REQUEST BY FAMILY FOOD SAVERS



Date when Cameras stopped working

TIMELINE OF EVENTS

Almost Robbed

2006	December	2007	2008	2009
February	6/1	January	8/29	11/3

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February	6/1	January	8/29	11/3
			6/1	

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Date when Cameras stopped working

2008 – INQUIRY ABOUT SECURITY GUARD by: FAMILY FOOD SAVERS

TIMELINE OF EVENTS

Almost Robbed

2006	December	2007	2008		2009
February	6/1	January	8/29	11/3	6/1 6/13

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TIMELINE OF EVENTS

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2006	December	2007	2008			2009	
February	6/1	January	8/29	11/3	6/1	6/13	7/7

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REQUEST BY FAMILY FOOD SAVERS

Timeline of incidents with camera status:

- 8/29: Burglary (Camera stopped working)
- 11/3: Armed Robbery (Camera stopped working)
- 6/1: Burglary (Camera stopped working)
- 6/13: Armed Robbery (Camera stopped working)
- 7/7: Burglary (Camera stopped working)

Date when Cameras stopped working

2008 – INQUIRY ABOUT SECURITY GUARD by: FAMILY FOOD SAVERS

TIMELINE OF EVENTS

Almost Robbed

2006	December	2007	2008				2009	
February	6/1	January	8/29	11/3	6/1	6/13	7/7	8/22

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2008 – INQUIRY ABOUT SECURITY GUARD by: FAMILY FOOD SAVERS

TIMELINE OF EVENTS

Almost Robbed

2006	December	2007	2008				2009		
February	6/1	January	8/29	11/3	6/1	6/13	7/7	8/22	4/1

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Date when Cameras stopped working



2008 – INQUIRY ABOUT SECURITY GUARD by: FAMILY FOOD SAVERS



Car Wash Began operation on property

TIMELINE OF EVENTS

Almost Robbed



TIMELINE OF EVENTS

Almost Robbed

2006	December	2007	2008				2009			
F A M I L Y F O O D S A V E R S K N O W L E D G E										
February	6/1	January	8/29	11/3	6/1	6/13	7/7	8/22	4/1	6/9

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2007 – **ARMORED TRUCK**

REQUEST BY FAMILY FOOD SAVERS



Date when Cameras stopped working



2008 – **INQUIRY ABOUT SECURITY GUARD** by: FAMILY FOOD SAVERS



Car Wash Began operation on property



TRINARD SNELL ROBBED, SHOT AND KILLED

TIMELINE OF EVENTS

Almost Robbed

2006	December	2007	2008				2009			
F A M I L Y		F O O D S A V E R S				K N O W L E D G E				
February	6/1	January	8/29	11/3	6/1	6/13	7/7	8/22	4/1	6/9

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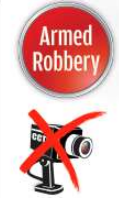
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2008 – INQUIRY ABOUT SECURITY GUARD by: FAMILY FOOD SAVERS



Car Wash Began operation on property



TRINARD SNELL ROBBED, SHOT AND KILLED

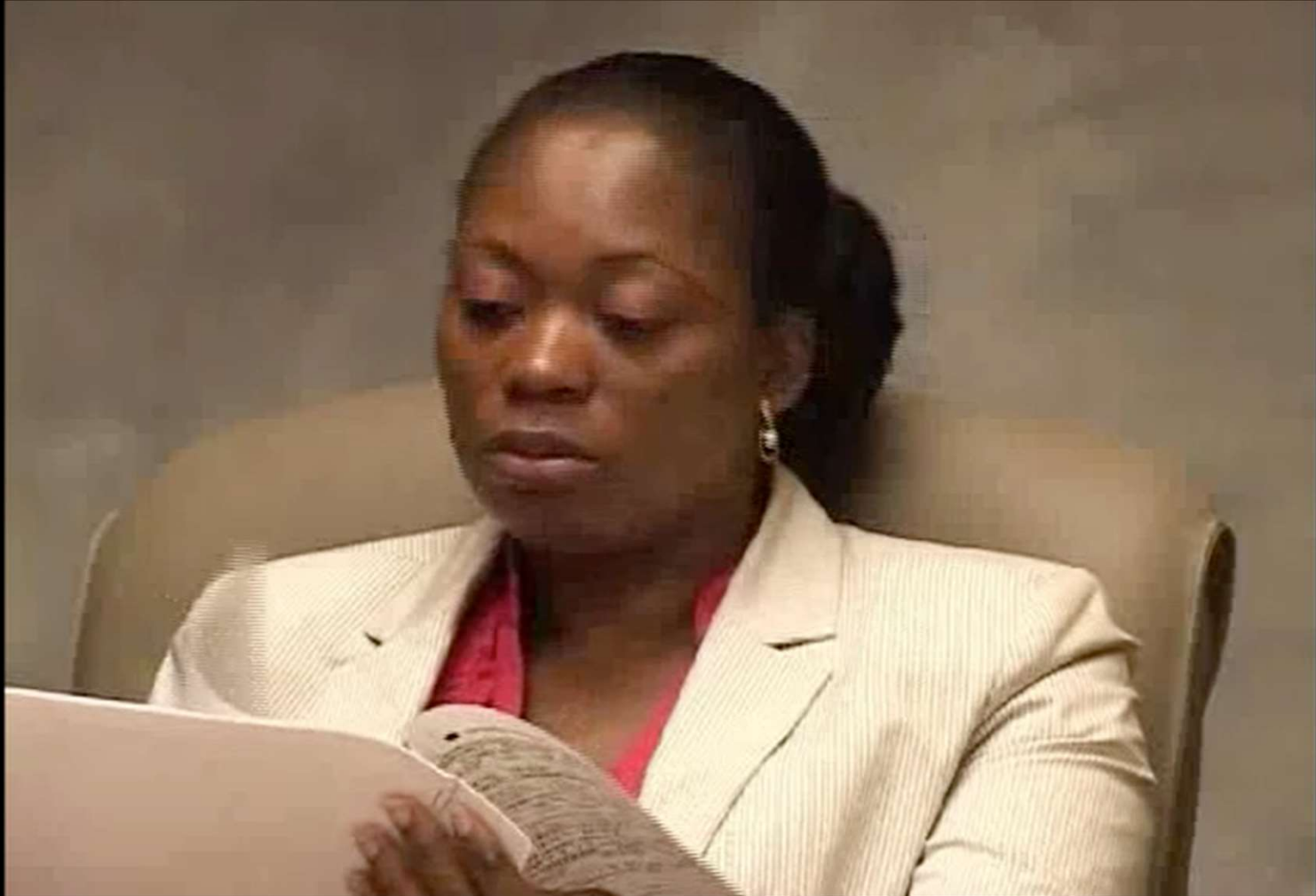
VOIR DIRE STRATEGY

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- Use “Security Guard Theme”

VOIR DIRE STRATEGY

- Use “Security Guard Theme”
- Get Jurors out on “Impossible Theme”



Hermide Alexis
Family Food Saver

\$5.7M Awarded To Family Of Man Killed At Car Wash



Zoreta Snell, filed a \$5.7 million lawsuit and won, claiming the owners did nothing to protect her son and other customers of the car wash and gas station.

CORAL GABLES (CBSMiami) — More than three years after Trinard Snell was shot and killed at a Liberty City car wash, the owners of the gas station that paid the 24-year-old employee will be paying his family as well. Snell's mother, Zoreta Snell, filed a \$5.7 million lawsuit and won, claiming the owners did nothing to protect her son and other customers of the car wash and gas station.

The gas station has a history of violent crimes against persons on the property ... It should come as no surprise: the gas station ranks in the top three percent nationwide for its robbery risk, according to the Haggard Law Firm, which represents Ms. Snell.

The law firm formally announced the jury's findings at a 10 a.m. news conference outside its Coral Gables office. When

Thank you.

HaggardLawFirm.com

